

Get to know My NCL

from Online Check-In to eDocs...
Everything you need to do
before you cruise.



NORWEGIAN CRUISE LINE
PRESTYLE CRUISING

Welcome to My NCL

Once you've booked your cruise, log in to "My NCL," and get ready for Freestyle Cruising®, where you're free to... whatever.

You'll need to create a "My NCL" account, if you don't already have one. Booked your cruise via phone or travel agent? Find the box for New Users and click "Create an Account".

You'll be asked a series of questions -- whether or not you have a cruise booked, or you've sailed before, etc. Follow the guided instructions to complete the form. Once you've created the account, your reservation and profile info will be accessible every time you log in to My NCL.

If we can't locate your reservation, just call your booking agent or NCL's Automation Support Desk at 1.866.625.1160.

Click on **Log In to My NCL**

Or enter **User Name & Password**

Click **Create An Account** button

Your Reservations

3 easy steps before you board...



My NCL - My Reservations

Once you've logged in to My NCL, you should see a summary of each cruise you have booked and a row of buttons that indicate your status of completion.

Click "View Details" to expand your Vacation and Pricing Summary and your Payment Schedule details.

Click on buttons 1, 2 & 3 to follow the recommended steps to complete your pre-boarding requirements:

1. Complete your Online Check-In
2. Make a Payment
3. Download your eDocs

Shore Excursions sell out fast!

Don't forget to book these in advance too! The 4th button to the right allows you to pre-book Shore Excursions.



Online Check-In

Formerly known as
Advance Guest Registration...

My NCL - Step 1: Online Check-In

Use the name tabs for each guest to enter personal, contact and citizenship information. When you complete the Online Check-In for each guest, you should be able to download eDocs for your entire reservation. Think of eDocs as your boarding pass to the ship.

In some cases, your eDocs may not be ready yet. That's OK, don't panic. Log In to My NCL at a later time, when it's closer to your sail date.

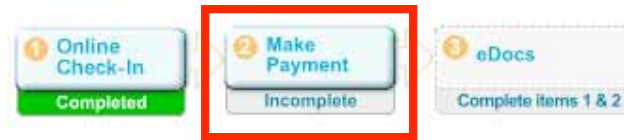
eDocs will be ready when:

- all of your air arrangements are finalized
- you're closer to your sailing date (at least 60 days prior)

Thanks for completing your Online Check-In in advance.



Make Payment



My NCL - Step 2: Pay for Cruise

If this step is still “Incomplete”, click the “Make Payment” button to make your final payment. Your cruise needs to be paid in full in order to download eDocs. You can also call your booking agent or call NCL at 800.327.7030 to apply payment to your reservation.

Please note: Once you’ve submitted your payment online, it could take 24-48 hours for your eDocs to become available.

NCL Welcome to the youngest fleet on the planet.

1888.234.7360

HOME | FREESTYLE CRUISING | DESTINATIONS | SHIPS | ONBOARD ACTIVITIES & EVENTS | SHORE EXCURSIONS | FIND A CRUISE

Pay for Cruise

Please review your cruise itinerary. If everything looks correct, proceed to payment. You may need to add a deposit or pay in full. If you have a Student Certificate, please contact us at 1.888.234.7360 so we can apply it to your reservation.

If you wish to make a change, please use your browser's back button to return to the appropriate step.

Important Note: Please make sure you bring the required travel documentation to the port. All guests, especially non-US or Canadian citizens will be required to show proper documentation prior to boarding the ship. \$200 back for a full set of documentation requirements based on ship and destination.

Price Summary	Payment Schedule
Cruise Fare: \$150.00	Final Payment: \$385.12
Gov't Taxes & Fees: \$37.12	Payment Due: Dec 14, 2008 08:00 AM ET
Total Price: \$385.12	

You may pay by credit card or you can receive a statement from your agent as administrator. go to the date specified in the [Terms and Conditions](#).

Pay by Credit Card

Select a payment amount

Pay in Full (Based on your billing date, your credit card must be paid in full at this time.)

Card Type: Card Number:

Cardholder Name:

Expiration Date:

In your billing address the same as your mailing address? Yes No

I have read and agree to NCL [Terms and Conditions](#)

Don't go away the greenest card takes a few moments.

ABOUT OUR CERTIFICATES

Let Your Freestyle Vacation Begin!

Planning your cruise vacation just got easier. Call 888.234.7360 or visit [http://ncl.com](#) to have a Professional Cruise Consultant call you.

Website Feedback

Please take a moment to help us improve NCL.com by [Submitting Your Feedback](#).

My Cruise Summary

3-Day Bahamas Round-trip Miami

Ship: Norwegian Sky
Embarkation port: Miami
Embarkation: Jan 30, 2009
Disembarkation: Feb 2, 2009
Ports of call: Miami, Nassau, Great Stirrup Cay (See 2009/01/2009)

Total Price: \$385.12
Number of guests: 1
Cruise: Cruise
Stateroom type:
Stateroom:

Prices shown are in U.S. dollars and are per person. Government taxes, fees, and port supplements (where applicable) are included. Full assessment applies for bookings departing in December 2008, and will not apply to bookings that depart on or after January 1, 2009. NCL reserves the right to re-evaluate the full assessment for all guests around the price of fuel based on the amount of the NYMEX New York Mercantile Exchange index. Prices shown \$85 per person. Certain service charges are additional and will be automatically added to your onboard account, and are subject to your discretion. Offers are for new reservations only, based on availability, capacity constraints, and combination with other offers, subject to change or cancellation without notice, and they be withdrawn at any time. Other restrictions apply.

Your Tickets to Do as You Please.

eDocs - Cruise Ticket

These are your tickets; including the details of your trip, such as the city you'll be flying from.

Here's an extra surprise—bet you didn't know that everyone who purchases an NCL cruise gets their own free email address for use while on board.

All our ships are equipped with 24-hour Internet Cafés. Give your friends and family back home your personalized email address and stay in touch throughout your cruise.

Wireless Internet is also available throughout NCL's entire fleet. Follow the guided instructions on your laptop, or visit the Internet Café manager if you have trouble gaining access.

(Service charges apply)



The image shows a screenshot of an NCL Cruise Ticket eDoc. The document is titled "Booking Summary and Important Voyage Information" and features the NCL logo and contact information for 7665 Corporate Center Drive, Miami, Florida 33126. A yellow oval highlights the "CRUISE EMAIL ADDRESS: HFinch108239681@PRIDEHAWAII.cruisemail.net". Below this, the ticket details are listed in a table format:

TICKET DATE: 05/29/2007	EMBARKATION/DEST: HNL/HNL	CABIN: 11512
ADULTS: 2	CHILD: 0	FWD
FINCH, HENRY	NS TYP CLIENT ID	DINING: FREESTYLE
FINCH, RENEE	YYZ CA N	GOVT TAXES AND USD 438.68
	YYZ CA N	FARES AS AGREED

An "IMPORTANT NOTICE" section follows, stating that the passenger's attention is specifically directed to the terms and conditions of the contract set forth below. Below this, the ship information is provided: "NCL DIRECT MIAMI/USD 0601 Ship's Registry: United States of America" and "Not good for passage". The document also includes the NCL logo and contact information for 7665 Corporate Center Drive, Miami, Florida 33126, and the "Guest Ticket Contract Guest Easy". A second "CRUISE EMAIL ADDRESS" is listed: "HFinch108239681@PRIDEHAWAII.cruisemail.net". The ticket details are repeated for a second entry:

TICKET DATE: 01/10/2007	EMBARKATION/DEST: HNL/HNL	CABIN: 11512
ADULTS: 2	CHILD: 0	FWD
FINCH, HENRY	NS TYP CLIENT ID	DINING: FREESTYLE
FINCH, RENEE	YYZ CA N	GOVT TAXES AND USD 438.68
	YYZ CA N	FARES AS AGREED

A final "IMPORTANT NOTICE" section is included at the bottom, stating that the passenger's attention is specifically directed to the terms and conditions of the contract set forth below.

It's Nice to Meet You.

eDocs - Transfer Vouchers

These are the vouchers for your transportation and hotel accommodations.

The Transfer Voucher gives the date of your transfer, along with the name and phone number of the transfer company. (We're sure you'll be met, but we included the number so you don't have to worry.)

We also let you know where to meet the NCL representative in the airport.

Please note that one transfer voucher is issued per reservation. The names of all guests who purchased the transfer will appear on the one voucher.

Booking Summary and Important Voyage Information

NCL Vouchers [Back to Top](#)

Transfer Voucher

This voucher is good for transfer from the **Airport to the Hotel.**

Reservation #: 13759805	Guest Name: Finch, Henry
Finch, Renee	
Transfer Date: 06.23.07	Sail Date: 06.24.07

Transportation Provider:
M C & A, INC.
615 PIKOI STREET, #1000
HONOLULU HI 96814
P (808)589-5500

Transfer Information
Please claim all luggage checked with the airline upon arrival. An NCLA representative will meet your flight either at your arrival gate or inside the baggage claim area. In the case of an international flight, you will be met outside the customs hall to assist you with transportation to the hotel.

Please have your transfer vouchers ready.

Transportation is based on guest's arrival time and numbers. You may experience a short wait until the arrival of the next available shuttle. Hand carry all travel documents, medications and valuables.

Transfers are non refundable and no credit will be given for any unused portion. In the event of an emergency or flight change please contact NCLA at 1-800-327-9020 within the USA. Outside of the USA please call 305-436-4000. Please ask to be transferred to the help desk.

Once You Check In You're Free to Check Out.

eDocs - Hotel Vouchers

Your hotel voucher has everything you need to know about your hotel.

Please note that one transfer voucher is issued per reservation. The names of all guests who purchased the transfer will appear on the one voucher.

Booking Summary and Important Voyage Information

NCL Vouchers [Back to Top](#)

Hotel Voucher

Present this voucher at Check in.

Reservation #:	13759805		
Guest Name:	Finch, Henry	Finch, Renee	
Check in:	06.23.07	Check out:	06.24.07
Ship Name:	Pride Hawaii	Sail Date:	06.24.07

Accommodations Provider:
RENAISSANCE ILIKAI
1777 ALA MOANA BOULEVARD
HONOLULU HI 96814
P (808)589-5500
F (808)589-5555

Hotel Information
Hotel check-in generally begins at 3:00PM, but may allow earlier check-in based on room availability. You are pre-registered and this voucher covers room, taxes and portage. Incidentals are the responsibility of the guest. You will be asked to provide your credit card information upon check-in to guarantee incidental charges to your room. Your luggage will be delivered to your room shortly after check-in.

You will receive a welcome letter and additional information in your room upon arrival.

An NCLA representative will provide you with information on your departure transfer to the ship. In the event of an emergency please contact NCLA at 1-800-327-9020 within the USA. Outside of the USA please call 305-436-4000. Please ask to be transferred to the help

desk. Please be advised that special requests such as bedding type, room location and smoking preference are taken on a request basis only and cannot be guaranteed. Your hotel's front desk staff will do their best to honor your request upon check in.

We Made It Short and Sweet.

eDocs - Excursion & Itinerary

Lots of information, huh? This page is where we condense everything onto one place. It has flight and hotel information and even more details on pre-purchased shore excursions.

Booking Summary and Important Voyage Information

NCL Excursion and Itinerary [Back to Top](#)

Reservation: 13759805

Ship:	Pride of Hawaii	Sail Date:	June 24, 2007
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Date	Port-Itinerary	Activity	Dep	Arrive
Sat. June 23, 2007	YYZ / ORD	FLIGHT UA 1101	6:25 am	
Sun. June 24, 2007	ORD / HNL	ARRIVE-DOCK	10:10 am	
Mon. June 25, 2007	RENAISSANCE ILIKAI			
Wed. June 26, 2007	BIG ISLAND C.C. GOLF	KOA (KOA633)	8:45 am	
Thu. June 27, 2007	HILO, HAWAII	8:00 pm		
Fri. June 28, 2007	THE DUNES AT MAUNA LANI	OGG (OGG636)	8:00 am	
Fri. June 29, 2007	FLIGHT UA 1101	12:00 pm		

Your shore excursion vouchers will be delivered to your cabin at or shortly after embarkation. If you would like to select additional excursions or have any questions, please visit or call our shore excursions desk. Shore excursions requested but not appearing on the confirmation are sold out. Please check with the shore excursions desk upon embarkation for further availability. All shore excursions will be charged to your onboard account.

Click here for [additional information on our shore excursions](#). You may also call the NCL Shore Excursions Desk at 1-800-327-7030.

Weather or Itinerary changes may alter this schedule.

From the Big Blue Skies to the Blue Seas

Be sure to take this page with you in case you need it at the airport.

eDocs - E-Ticket Itinerary Confirmation

If you've booked your flight through NCL, this is where we list your flight arrangements... a/k/a E-Tickets.

(We refer to our cruise tickets as eDocs and airlines refer to their tickets as E-Tickets.)

Please note that one E-Ticket is issued per reservation. The names of all guests booked on the flight will appear on the E-Ticket Itinerary Confirmation.

The screenshot displays a web browser window titled "Booking Summary and Important Voyage Information" with the NCL logo and "E-Ticket Itinerary Confirmation" header. It contains two sections for different passengers. Each section lists passenger details (Name, Ship, Res No, Sail Date, Group No.) and a "Ticketed Itinerary Information" table with columns for date, airline/flight, departure, arrival, and location. The first passenger is Henry Finch, sailing on the Pride of Hawaii on 6/25/2007. The second passenger is Renee Finch, sailing on the same ship on June 24, 2007. Both itineraries include flights on 6/24/2007 and Feb 18, 2007. The page also includes "Endorsements" and a disclaimer about electronic tickets.

Passenger Name	Ship	Res No	Sail Date	Group No
Finch, Henry	Pride of Hawaii	13759805	6/25/2007	
Ticketed Itinerary Information				
6/24/2007	United Airlines FLT 1101	Depart: 6:25am	7:17am	Toronto-Pearson Airport Chicago O'Hare, IL
Feb 18, 2007	United Airlines FLT 1	Depart: 10:10am	3:30pm	Chicago O'Hare, IL Honolulu, HI
Finch, Renee	Pride of Hawaii	13814990	June 24, 2007	
Ticketed Itinerary Information				
6/24/2007	United Airlines FLT 1101	Depart: 6:25am	7:17am	Toronto-Pearson Airport Chicago O'Hare, IL
Feb 18, 2007	United Airlines FLT 1	Depart: 10:10am	3:30pm	Chicago O'Hare, IL Honolulu, HI

Endorsements:
Non-Endorsable/Refund Cruise Line Only

For your convenience, Norwegian Cruise Line has arranged electronic tickets for you with your airlines. This confirmation acts as your electronic ticket receipt. If a paper ticket is required, it will be included with these documents.

All guests must have a government-issued photo ID available at all times while in the airport. You will need airline issued boarding passes to clear security checkpoints. Check with your individual airline for procedures on obtaining boarding passes. If travelling outside the United States, please make sure you have proper travel documentation in order to receive your boarding passes. Check with your consulate for the latest updates.

There's No Mistaking Your Bags Now.

eDocs - Luggage Tag

As an added convenience, we're including electronic versions of luggage tags in our eDocs. You'll need to add your name and address to each luggage tag before placing on your bags. Use these if you booked your cruise less than 21 days before your sailing date, or misplaced the ones sent in your Welcome Aboard Brochure.



Pardon Us for Being Serious for a Moment

eDocs - NCL Guest Ticket Contract

What vacation's complete without the fine print?
It's pretty dry, but still important to read the terms and
conditions included in your eDocs before sailing.

The image shows a screenshot of a web browser displaying the "NCL Guest Ticket Contract". The page title is "Booking Summary and Important Voyage Information". The NCL logo is visible in the top left corner. The main heading is "NCL Guest Ticket Contract". Below this, there is a section titled "IMPORTANT NOTICE" which states: "Guests are advised to carefully read the terms and conditions of the Guest Ticket Contract set forth below which affect their legal rights and are binding. Acceptance or use of the Contract and conclusion of the agreement of Guest to these Terms and Conditions." Below this is the "IMPORTANT NOTICE LINE" and "Guest Ticket Contract". The document is divided into several numbered sections: 1. Definitions, 2. The Contract, 3. Terms of Fare, and 4. Carrier's Rules and Regulations. Section 1, "Definitions", states: "This Contract is between the Carrier and the Guest. The word 'Carrier' means NCL (Bahamas) Ltd. d/b/a NCL and/or NCL America, its subsidiaries, affiliates, agents, assigns, as well as the named vessel or substitute vessel, including its master and crew. The 'Guest' is each person whose name appears on the face of the ticket and/or who uses the ticket for passage on the voyage described in the ticket, and includes any accompanying minors, and any of their heirs, successors, assigns or representatives." Section 2, "The Contract", states: "The Guest agrees that this Contract governs the relationship between the Guest and the Carrier, regardless of the Guest's age, whether the Guest purchased the ticket on his or her own behalf, and/or whether the ticket has been held and/or presented by another person on behalf of the Guest. The Guest agrees that this Contract constitutes the entire agreement between the Guest and Carrier, to the exclusion of any other representations that may have been made in relation to the cruise to the Guest or anyone representing either by email, including but not limited to or the Carrier's brochures, advertisements, and other promotional materials, or by third persons such as travel agents. No person other than the personal names on the ticket Contract can use the Guest Contract without the express written agreement of the Carrier. This Contract is only valid for the cruise specified in the accompanying ticket. The Guest agrees to the terms herein upon payment of, or the receipt, upon presenting this Contract to the Carrier for boarding. The rights, liabilities, responsibilities and limitations of liability set forth herein shall apply in the benefit of the Carrier and its companies, independent contractors or other advice providers, and affiliated or related companies, parents, subsidiaries, successors, assigns or Third Party service entities, its subsidiaries, affiliates, independent contractors, and its or their agents, partners, managers, officers, directors, officers, officials, crew and employees." Section 3, "Terms of Fare", states: "The fare paid by the Guest for this ticket includes transportation on the vessel named herein, full board, and auxiliary child's food, but does not include taxes, tips, gratuities, or other charges, or other charges or expenses incurred for other incidents or services such as shore excursions. The fare does not include taxes and fees imposed by governmental or quasi-governmental authorities, or governmental or quasi-governmental action outside of the control of such taxes and fees exceeding the amounts used by Carrier for purposes of computing the ticket amount. Carrier reserves the right to pass through the extra amount. The Guest agrees that the Carrier shall not be liable to refund any portion of the ticket for tickets that are wholly or partially unused by the Guest except as otherwise expressly stated in this Contract, any law or government regulation to the contrary notwithstanding. Refunds shall be made as specified herein and in the transportation policy section of the Terms and Conditions of the cruise brochure, which policy is incorporated herein by reference. Carrier's crew is compensated by a combination of salary and incentive programs that are funded in part by the service charge paid by each Guest. The charge is intended to reward service provided to all departments and job categories and is distributed to employees according to Carrier's evaluation of job performance. A portion of the service charge (referred to as "tips") is also used for fleet-wide on-board programs. For those cruises a fixed service charge of \$10 per person per day will be added to your onboard account. For cruises age 3-12, a \$6 per person per day charge will be added to your onboard account. There is no charge for children under the age of three." Section 4, "Carrier's Rules and Regulations", contains sub-sections: (a) Guest's Agreement, (b) Carrier's Right to Confine, or Refuse or Revoke Passage, and (c) Guests under 21.