

# Stay connected at sea using your own mobile phone!



Norwegian Cruise Line, through agreement with Wireless Maritime Services, proudly offers an advanced roaming network onboard select Norwegian Cruise Line ships, allowing you to make and receive calls, send and receive text messages and roam on the Internet while at sea using your own mobile phone and telephone number. International roaming charges will be conveniently billed to you by your home carrier.

You must have service with one of the more than 300 carriers worldwide that have a roaming agreement with Wireless Maritime Services. Not all prepaid phones are currently supported.

## Calls to USA, Canada and the Caribbean

Dial 1 + area code and number just as you would at home.

## Calls to other countries

Dial “+” or “00”, the city code, the country code and the full number.



NORWEGIAN CRUISE LINE®  
FREESTYLE CRUISING®



As a courtesy to other guests, please set your ringer to vibrate and avoid loud conversations while in public areas.

## Charges, billing and customer service

Rates for usage of your mobile phone are determined by your home carrier. Please note that calls to 800, 888, 866, and 877 numbers are not toll free. You will be billed by your home carrier for your international roaming usage on your regular mobile phone bill. It can take up to 60 days for charges acquired while using your mobile phone at these times to appear on your phone bill. For more information, please contact your home carrier customer service.

## Questions?

Please note that Norwegian Cruise Line staff do not have access to your service information or billing records. Actual service availability depends on home carrier participation and service permissions. For questions about your service or about billing, please contact your home carrier customer service. The WMS mobile network is accessible by most mobile phones supporting both GSM and CDMA technologies. CDMA users should ensure their phone is set to allow roaming.

## Customer Service Numbers for North American Carriers

### USA

AT&T	1-800-331-0500
T-Mobile	1-800-866-2453
Cincinnati Bell Wireless	1-888-391-3925
Sprint	1-800-927-2199
Verizon Wireless	1-908-559-4899

### Canada

Rogers Wireless	1-877-764-3772
Fido	1-888-481-3436

### EXPLANATION OF RATES AND CHARGES:

Mobile phone service is provided by Wireless Maritime Services. Requires compatible wireless phone and qualified wireless service with a home carrier provider that has a roaming agreement with Wireless Maritime Services. Your home network will determine the international roaming rates you pay for usage. Wireless Maritime Services provides CDMA, GSM voice and GPRS data service. Other service features may not be available. Voice usage is measured during the time you are connected to our system, which is approximately from the time you press the button that initiates or answers the call until approximately the time the first party terminates the call. Voice usage for each call is billed in full minute increments with partial minutes rounded up to the next full minute. Data usage for each billing record will be rounded up to the next kilobyte and a cost will be associated with each billing record and rounded to the nearest cent. Availability, timeliness and reliability of service are subject to radio transmission limitations caused by system capacity, system repairs and modifications, your equipment, signal strength, weather and other conditions. You will only be able to call and text message to certain countries. Other restrictions and limitations apply for service. Both the GSM logo and the GSM letter mark are trademarks of the GSM Association. All other marks are the property of their respective owners.